

Lifetime Service Warranty

Infinity® windows and doors are backed by a Limited Lifetime Warranty from the manufacturer, Infinity Windows, Inc. As an authorized retailer of Infinity Windows, Inc., Infinity Windows of Ohio, LLC is pleased to offer an industry-leading lifetime service warranty, and five-year installation warranty. This warranty applies to the original purchaser and owner-occupant of the residence in which Infinity brand windows or doors have been installed by Infinity Windows of Ohio, and is not transferable.

Product Warranty Service

If you report a verified warranty claim under the manufacturer's Limited Warranty, and the manufacturer offers to repair or replace the affected Infinity brand window or door, Infinity Windows of Ohio, LLC will provide the service and labor necessary to accomplish such repair or replacement. Repair, finishing, and refinishing of surrounding surfaces, building components, or areas are not included.

Installation Services

Infinity Windows of Ohio, LLC warrants its installation of the Infinity-brand windows or doors will be performed in a professional and workmanlike manner. If you report a verified installation defect resulting in damage to your Infinity windows or doors within five years of the date of installation, Infinity Windows of Ohio will, at its option, correct the installation or refund the installation fees associated with such window or door. Damage to other building materials or components, and finishing or refinishing of other building materials or components is not covered.

Accidental Glass Breakage Supplement

Infinity Windows of Ohio, LLC offers complimentary replacement of accidentally broken glass in up to five Infinity brand windows or doors you purchase from us, while you own and occupy the home in which they are installed.

Disclaimers

This Service Warranty is the only warranty, written or oral, express or implied, provided by Infinity Windows of Ohio, LLC. No employee or agent of Infinity Windows of Ohio, LLC, nor any third party, may create or assume any other liability, obligation, or responsibility on its behalf. ALL IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED. Any implied warranty which cannot be disclaimed under applicable law will be limited in duration to the shortest permissible term and, in any event, will not exceed the term of the applicable express limited warranty; the requirements for presenting any claim so affected will be as provided in this Service Warranty. THIS SERVICE WARRANTY IS NOT A PRODUCT WARRANTY OR WARRANTY OF FUTURE PERFORMANCE.

Limitations

IN NO EVENT WILL INFINITY WINDOWS OF OHIO, LLC (OR ITS PARENT OR AFFILIATES) BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. IN NO EVENT WILL INFINITY WINDOWS OF OHIO, LLC'S (OR ITS PARENT'S OR AFFILIATES') LIABILITY EXCEED THE PRICE PAID FOR THE SERVICE. The limitations of warranty and liability set forth herein shall survive and apply, even if the exclusive remedy set forth in this Service Warranty is found to have failed of its essential purpose.

Warranty Claims

All claims are subject to verification by Infinity Windows of Ohio, LLC. If a claim is determined by Infinity Windows of Ohio, LLC to be outside the scope of this Service Warranty, then standard service fees may apply. To make a claim under this Service Warranty, **contact us at 1-800-318-7232 or contact@infinityfrommarvin.com**.